

Support for families of children with neurodevelopmental differences / additional needs in Norfolk

This information sheet is for families who are worried about autism/ADHD/additional needs. The services below are here to support you on your journey. Please reach out to them for help.

Although a clinical assessment for neurodevelopmental differences such as autism or ADHD is helpful for some families, a diagnosis is not required to access [SEN support](#). It is important to remember that having a name for your child's condition does not change who they are. It is helpful to think about what goals you and they are aiming for so that you can access the support available to help achieve these goals.

General advice and support

- [Just One Norfolk](#) is the 'go to' health website for Norfolk and Waveney families and includes a range of information and support for families to access including sleep issues, parent, and child emotional health. Telephone 0300 300 0123.
- [Ambitious About Autism guide to autism in the early years](#) provides guidance and practical support about autism for families of children under 5 years old.

Support for my child/ young person in school

- Speak to your child's school Special Educational Needs Coordinator (SENCO).
- Review the [SEND \(special educational need and/or disability\) Local Offer information](#).
- Look at the [advice pack developed for schools and professionals](#).

Support for myself and my family

- [Norfolk SENDIASS](#) offer free impartial advice about SEND.
- [Positive Behaviour Strategies \(PBS\)](#) online course offers some practical strategies.
- [Family Voice Norfolk parent carer forum](#).
- [Norfolk and Norwich SEND association \(nansa\)](#) provides support and activities for children, young people, adults and families.
- [Recovery College](#) provides free online training about autism for adults.
- [ASD Helping Hands](#) provides workshops, activity days and residential breaks for children, young people and their families.
- [Autism Anglia Norfolk Support Groups](#) provides links to support and activity groups for children and young people.
- [Carers Matter Norfolk Parent Carer Service](#) offers practical support for parent carers.
- [Autism Central](#) provides resources, online drop in and support for families.
- [ADHD Foundation](#) resources for families.
- [PDA Society](#) pathological demand avoidance resources for families.

Support for my child with sleep difficulties

[NANSA sleep service](#) for families of children with SEND experiencing sleep difficulties.

Support for my child/ young person with mental health difficulties

- [Just One Number](#) Access to mental health advice and support. All requests for mental health support for 0-25 year olds across Norfolk & Waveney (excluding crisis) are processed by Just One Number. The team in Just One Number review all the information outlined in the request and support children, young people and their families access a range of options to improve their mental health and wellbeing.
- [Discovery College](#) offers free educational online courses and webinars on mental health topics for 16 - 25 year olds.
- [This May Help](#) - advice for supporting your child's mental health.
- [Childline](#) - call 0800 1111.
- [Papyrus](#) - prevention of young suicide - call 0800 068 4141 or text 07860 039967.
- [Samaritans](#) - call 116 123 or email jo@samaritans.org.

Support for my child/young person in mental health crisis

- [NHS 111 Mental Health Option](#) - 24 hour urgent mental health support. Dial 111 and select option 2.
- [SHOUT 24 hour crisis text service for mental health](#) - Text "shout" to 85258 for urgent mental health support.

If at serious risk of imminent harm dial 999 or attend nearest Accident and Emergency department.

Information about the neurodevelopmental condition assessment pathway

- See the [Norfolk County Council Local Offer](#) website for advice for parents seeking assessments for neurodevelopmental conditions.
- [Family Action](#) provide a support service for both parents of children and young people in Norfolk and Waveney who are awaiting assessment by the Neurodevelopmental Service or who have been diagnosed with ASD or ADHD. Parents can access workshops, support groups, courses and individual support and advice in matters relating to their child's needs.

Support with Education Health and Care Plan processes

- [Education, health and care plans \(EHCP\) guidance Norfolk County Council.](#)
- [Norfolk SEN network](#) aim to help parents of children and young people with SEND (0-25 years) to find the right educational placement or provision to meet their needs.
- [Norfolk SENDIASS](#) provide EHCP resources, SEND advice clinic and SEND training.



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